



# Avast Business CloudCare

Avast Business CloudCare is a cloud-based, multi-tenant endpoint security administration platform with a suite of services that provide multiple layers of protection while minimizing the effort and time needed to manage your or your customers' networks.

## INDUSTRY TRENDS

- 50% of all businesses strongly considers outsourcing cloud services in the next 12 months
- SMB employees are almost 4x more likely to click on malicious links
- SMBs do not have the same level of security as large organizations and cyber-criminals no longer discriminate
- SMBs don't have the time to learn what is keeping them protected and so require Managed Service Providers (MSPs) to keep them secure
- Send out email invitations to download and deploy CloudCare
- Save time by automatically removing conflicting antivirus software
- Leverage the Avast Business industry-leading portfolio of cloud security products in a pay-as-you-go format
- Add on security services, such as online backup, content filtering, email security and secure sign-on

## By using Avast Business CloudCare, you can:

- View critical security information and alerts within a single pane of glass
- Manage and monitor networks with up to a 1000 endpoints

## Why Avast Business

We protect over 400 million endpoints and we've built a reputation on protection and ease of management. Our CloudCare platform enables IT technicians to efficiently deploy services to protect endpoints, users and data.

## SOLUTION FIT

Avast Business CloudCare is especially suitable for companies who seek centralized security management. The platform scales to protect small and medium-sized customers. Start with managed antivirus and add

additional services as the need arises. The platform is easily deployed to address internal needs or used to provide services to multiple customers.

## Other Avast Business Solutions:

- The customer just needs on-premise antivirus and is prepared to self-manage
  - ▶ **Recommend Avast Business Endpoint Protection Solutions**
- Comprehensive management of IT infrastructure. Won't or can't self-manage (remote monitoring & management)
  - ▶ **Recommend Avast Business Managed Workplace**

## SUPPORT

We understand that we succeed when you succeed. Our Partner Certification Program provides the in-depth sales and technical training that you need to win. Our partner portal contains the business training and tools that

help you grow your business and our Technical Support group provides the expertise to keep you on top of your game.

## KEY FEATURES

|  |   |
|--|---|
| <b>Premium Remote Control</b>                | Remotely support your customers by connecting to their workstations to resolve issues, transfer files, chat with the user and perform administrative tasks. |
| <b>At-a-Glance Dashboard</b>                 | Critical information and alerts are viewed on a single dashboard.   |
| <b>One Click Installation and Activation</b> | Install and activate Avast Business CloudCare via a single, simple email click.   |
| <b>Keyless Licensing</b>                     | Eliminating license keys saves time and reduces hassle.   |
| <b>Co-Branded Reporting</b>                  | Easily communicate and reinforce the value that you provide with a variety of insightful reports.   |
| <b>Customizable Alert System</b>             | Email and SMS security alerts sent straight to you or your customers. Alerts can identify opportunities for additional services and solutions.              |
| <b>Conflicting Software Removal</b>          | Save time by automatically removing conflicting antivirus software.   |
| <b>Group Updates and Scans</b>               | Update or scan multiple devices in a single session.  |
| <b>Drag and Drop Devices</b>                 | Save time by being able to drag and drop devices between policy groups.   |

## KEY ADD-ONS

|                                  |  |
|----------------------------------|--|
| <b>ANTIVIRUS</b>                 | Easily manage endpoint protection from deployment to update and everything in between for all your customers, all from a single multi-tenanted, management screen. |
| <b>REMOTE IT</b>                 | Troubleshoot and resolve issues remotely, avoiding costly site visits and travel time.   |
| <b>CONTENT FILTERING</b>         | Protect users from malicious online content and block access to inappropriate websites.  |
| <b>CLOUD BACKUP</b>              | Protect from data loss with regularly scheduled automatic backups to the cloud.  |
| <b>SHADOWPROTECT</b>             | Use ShadowProtect® to back up Windows servers and recover them fast to keep your customers' businesses running.  |
| <b>EMAIL ARCHIVE</b>             | Automatically route all incoming, outgoing, and internal email, so every message can be safely stored, searched for, and recovered to individual desktops.         |
| <b>ENCRYPTED EMAIL</b>           | Allows your customers to encrypt all outbound emails based on their content, the sender, or the recipient.   |
| <b>ANTISPAM</b>                  | Delivers comprehensive protection against spam, viruses, phishing attacks and other key email-borne threats.   |
| <b>CENTRIFY IDENTITY SERVICE</b> | Provide a simple, easy-to-implement, cloud-based user authentication service to secure and manage SaaS (Software as a Service) applications.                       |

## CONTACT

In case of questions or deal support, please contact your Avast Business Account Manager.